## Troubleshooting

### Can't connect to WiFi

• Check the strength of the WiFi signal. Try moving the receiver closer to your WiFi router.

• Ensure that the password you are entering is correct during the setup. You can check by trying the password with another device. Note: WiFi passwords are case sensitive.

Level is not reading accurately

• Pull the weight out of the liquid volume, let it drain and replace it back in the liquid. This resets the air pressure.

• Check for any possible air leaks along the tubing and connections.

• Check for any water in the small back tube by applying a slight vacuum to it.

## Transmitter status conditions

- Three blinks slowly after pressing the connect button. Successful connection
- Two quick flashes after pressing the connect button. Cannot find/connect to the receiver. See below.

## **Receiver and Transmitter not connecting**

- Check the distance and the objects in between. Try moving the transmitter closer to see if a connection can be established.
- Transmitter and receiver may not be linked for some reason. Please contact us about this.

# **Setup Overview**



## Maintenance

We recommend that once a season you remove the pressure chamber from the liquid volume, let it drain, then replace it into the liquid again. This resets the air pocket and will keep the reading as accurate as possible. Press the "connect" button on the transmitter to update the online level. You should also re-calibrate.

## Calibration

Make sure that your device is functioning and connected online first.

- 1. Measure the amount of liquid in the tank.
- 2. Divide that measurement by the full empty depth of the tank.

*le: 72" of water / 144" tank height = 0.5* 

3. Multiply the above result with 100 to get the current percentage.

le: 0.5 \* 100 = 50%

4. Enter the result from step 3 into the calibration input online.



## **Battery Replacement**

Simply remove the four screws on the PTLevel transmitter lid. Pull off the lid and the batteries will be visible.





English Instructions Let's get started!

## Contents

- PTLevel Transmitter
- PTLevel Receiver
- Power Supply
- 13' of attached tubing
- Instructions
- Pressure chamber
- 4 AA Batteries





## **Connect the Home Receiver**



#### Placement

Place the receiver somewhere **inside** where there is a power outlet and WiFi signal.

#### WiFi Connection Setup

Connect

<-Back

Depending on the device you are using, find where you can see the list of available WiFi signals. If you need more help with this, see our YouTube videos.

Use a phone or Open a browser tablet or PC to and enter in connect to 192.168.4.1 into PTLevel WiFi the address bar

Select the strongest WiFi signal that has internet

this device.



Setup the Transmitter

#### Mounting the transmitter

Mount the transmitter onto the tank vou would like to measure/monitor. Use screws or other means to mount it properly. Pic 1 is an example for a typical cistern.

After the PTLevel is mounted, run the black tube through any necessary holes before proceeding to the next step.

#### Setup the pressure chamber

Below is an illustration on how to connect the pressure chamber using the provided clamp, bushing, and tube.



#### Lower the pressure chamber

Once the black tubing is fully connected and sealed tight, lower the pressure chamber into the liquid volume and allow it to lower to the bottom slowly. See the Overview on the other side.

**Note:** Do not drop the chamber in an empty tank or it could break.

Note: You can cut the black tube shorter if you need, just pull it out of the liquid before you disconnect any of the tubing.

#### Check the wireless connection

Press the connect button on the side of the PTLevel transmitter. If the status LED blinks three times slowly. you are connected! See the troubleshooting on the other side if the LED does not blink three times slowly.



## Drill hole for tubing PTLevel ansmitter Cistern Pic 1



#### Create an account

Visit www.ptdevices.com and select "Sign Up" if you don't already have an account. Fill out the required inputs or click on a social login option for a simpler process.



### Add vour device

Once in your account, select "Add PTLevel" from the menu or "Connect It" from the dashboard. On the next screen, add the following ID of the PTLevel.



The ID can be found in your instructions or the device itself. It's an alphanumeric ID that is 12 characters long. Enter that ID below, don't worry about capitals, and those are all zeros, never o's.

+ Add my device

After you have selected the "Add my device" button, you should see a "Waiting for device to connect" screen. If the PTLevel receiver is all setup properly, the waiting screen should disappear within a minute. If it does not, click on the "Remove this" and try adding it again. If it still does not work, try connecting the WiFi again.

#### Final setup!

If everything setup properly, you should see a level reading online. Press the connect button on the transmitter for a more recent reading.

Click on the "Please Setup" button near the level reading. Enter in the full depth of the tank and configure anything else.

#### **Congratulations!**

You should be all setup. See the calibration section on the other side to do your first calibration.



